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Name of Registered Representative:

John C. Freeman
John C. Freeman, Registration No. 34,483
September 7, 2004
Date of Signature

Brinks Hofer Gilson & Lione
Patent Case No. 10022/55
Accenture Patent Case
No. 01187-00/US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application:)
Shawn S. Cornelius et al.)
Serial No.: 09/943,964) Group Art Unit: 2151
Filed: August 31, 2001) Examiner: unassigned
For: REMOTELY MONITORING A)
DATA PROCESSING SYSTEM)
VIA A COMMUNICATIONS)
NETWORK)

STATUS INQUIRY

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

On August 31, 2001, the above-mentioned patent application was filed. To date, no Office Action on the merits has been received by Applicants. Accordingly, Applicants request information as to the status of the application and when a first Office Action on the merits will be

rendered.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "J.C. Freeman", written over a horizontal line.

John C. Freeman

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September 7, 2004